



## Warranty Terms & Conditions Updated 2019

Vidashield™ is manufactured exclusively by Medical Illumination. Our fixtures are robust. We continuously improve products and manufacturing processes, and all products are tested to be operational at the time of manufacture. We reserve the right to change and improve any product without prior notification.

Medical Illumination warrants Vidashield fixtures to be free from defects in materials and workmanship for the specified period beginning on the date of purchase (or date of manufacture when purchase date is in question).

Please register the product's warranty by filling out the warranty card available at [www.vidashield.com](http://www.vidashield.com).

Defective products will be repaired or replaced at Medical Illumination's sole discretion. This Warranty not transferable.

**UNDER NO CIRCUMSTANCES SHALL MEDICAL ILLUMINATION BE RESPONSIBLE FOR LOSS OF INCOME OR SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR INDIRECT DAMAGES.**

### **TERMS & CONDITIONS 3 YEAR LIMITED**

- + Warranted for a full year; UV lamp;
- + Warranted for 3 years; fixture construction, including ballasts, photo cell, fans and failure indicator lamp

### **THIS WARRANTY DOES NOT COVER**

- + Damages to products for reasons beyond Medical Illumination's control, including, but not limited to: power surge, water infiltration, abuse, misuse, accidental damage, vandalism, fire, natural disaster and lighting;
- + Incompatibility with products not supplied by Medical Illumination, or other issues not related to materials and manufacture;
- + Installations not in accordance with the latest National Electrical Code, Underwriters Laboratory Bulletins, and ANSI Specifications.

### **RETURN OF PRODUCT**

If ever you need a replacement part, we will ship it quickly to get your system up and running. We ask that you ship the non-functioning part to our service center for warranty evaluation.

**Medical Illumination reserves the right to repair or replace at its discretion. We assume no responsibility or liability for expenses.**

**Signature** \_\_\_\_\_

**Date** \_\_\_\_/\_\_\_\_/\_\_\_\_



**Warranty Terms & Conditions** Updated 2019

Thank you for purchasing a VidaShield system from Medical Illumination!

In order to register the VidaShield Warranty Card, print a copy of the Warranty Card and fill it out. Then you can either email it to [info@medillum.com](mailto:info@medillum.com), fax it to **818-838-3725**, or mail it to (attention warranty department) **547 Library St., San Fernando, California, 91340**.

You can find a copy of the VidaShield Warranty and Warranty Card on our website at [www.vidashield.com](http://www.vidashield.com).

We thank you for your business!

Purchase Date \_\_\_\_\_

Address \_\_\_\_\_

Product Purchased \_\_\_\_\_

City \_\_\_\_\_

Fixture Type \_\_\_\_\_

State \_\_\_\_\_

Serial Number (Located on back of fixture) \_\_\_\_\_

Zip \_\_\_\_\_

Quantity \_\_\_\_\_

Phone Number \_\_\_\_\_

Installation Location \_\_\_\_\_

Email Address \_\_\_\_\_

Facility Owner \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Print Name \_\_\_\_\_

VIDASHIELD™



Email [info@medillum.com](mailto:info@medillum.com)

Fax (818) 838-3725

**Attention Warranty Dept.**  
Medical Illumination  
547 Library St.  
San Fernando, CA 91340

Thank you for registering your purchase with Medical Illumination. Please refer to the terms & conditions of the warranty if you have any questions.





## Warranty Terms & Conditions Updated 2019

Customer satisfaction is our highest priority. We want to make it easy for you to file a warranty claim through a simple 2-step process:

1. Print and complete this Warranty Claim Form in its entirety. If needed, you can find another copy of the VidaShield Warranty and Warranty Claim Card on our web site at [www.vidashield.com](http://www.vidashield.com).
2. Email the completed form to [info@medillum.com](mailto:info@medillum.com), or fax it to **818-838-3725**, or mail it to (attention warranty department) **547 Library St., San Fernando, California, 91340**.

It's that easy! We appreciate your business!

Company Name \_\_\_\_\_

Address \_\_\_\_\_

Contact Name \_\_\_\_\_

City \_\_\_\_\_

Product Purchased \_\_\_\_\_

State \_\_\_\_\_

Serial Number (Located on back of fixture) \_\_\_\_\_

Zip \_\_\_\_\_

Nature of Problem

Phone Number \_\_\_\_\_

Email Address \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Print Name \_\_\_\_\_

VIDASHIELD™



Email [info@medillum.com](mailto:info@medillum.com)

Fax (818) 838-3725

Attention Warranty Dept.  
Medical Illumination  
547 Library St.  
San Fernando, CA 91340

Thank you for registering your purchase with Medical Illumination. Please refer to the terms & conditions of the warranty if you have any questions.

